Inventory of Support Services/Housing Resource Center Planning 2009-2013

| **Data Source** | **Lighthouse Mtgs. & Agency interviews** | **Waller Todd Lighthouse Relocation Studies** | **2012 UDA Study** | **BEACH** | **2011 Lighthouse Client Survey** | **Strategy to End Homelessness**  **2013/OrgCode** | **2012 Strategy Unaccompanied Homeless Youth** | **City Staff Comments** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Core Elements of System** |  |  |  |  |  |  |  |  |
| Affordable Permanent Housing/Short-term Emergency Housing |  |  |  | X |  | X |  |  |
| Better coordination/planning/ communication in system | X |  |  |  | X | X |  |  |
| Case Management to include: outbound, youth, persons with disabilities, veterans, families | X |  |  |  |  | X |  |  |
| Central Intake: Call center/No wrong Door/triage/expand Connection Point | X |  |  |  | X | X |  |  |
| Diversion/Prevention |  |  |  |  |  | X |  |  |
| HMIS – regional, streamlined, training for users | X |  |  |  |  | X |  |  |
| Mainstream/nonprofit services co-located and coordinated | X |  |  |  |  | X |  |  |
| Outreach, especially families | X |  |  | X |  | X |  |  |
| Performance standards and evaluations | X |  |  |  |  | X |  |  |
| Professional Development |  |  |  |  |  | X |  |  |
| **Services** |  |  |  |  |  |  |  |  |
| Art program | X |  |  |  |  |  |  |  |
| Business on site to generate $ and provide training | X |  |  |  |  | X |  |  |
| Cash assistance-utilities, rent | X |  |  |  |  |  |  |  |
| Childcare | X |  |  |  |  |  |  |  |
| Children’s activities & services; foster care; CPS | X |  |  |  |  |  |  |  |
| Clothing- Clothes Closet |  |  |  |  | X |  |  |  |
| Community voice mail system; email; mailboxes | X |  |  |  |  |  |  |  |
| Counseling |  |  |  |  | X | X |  |  |
| Credit & legal history repair/counseling | X |  |  |  |  |  |  |  |
| Credit Union branch |  |  |  |  |  |  |  | X |
| Domestic violence referral | X |  |  |  |  |  |  |  |
| Disabled services – adult and child | X |  |  |  |  | X |  |  |
| Education   * GED/Educational Classes * Classes at Renaissance Academy * After school |  |  | X  X  X |  | X |  |  |  |
| Employment:   * Day Labor contracts * Job search assistance * Job Skills training * Anger management coaching * City hire ex-offenders * Businesses hire from homeless labor pool | X  X  X  X  X  X |  | X | X | X | X |  |  |
| Food pantry/bank | X |  |  |  |  |  |  |  |
| Games/Entertainment - TV |  |  |  |  | X |  |  |  |
| Health Care   * Immunizations * Physicals for school-age kids * Dental * Vision | X  X  X  X |  | X  X | X | X  X |  |  |  |
| Identification documents – DMV, birth certificate, social security card | X |  |  |  |  |  |  |  |
| Life skills, coaching, mediation | X |  |  |  |  |  |  |  |
| Mentor/advocate | X |  |  | X |  |  |  |  |
| MHSA services. Backlog addressed | X |  |  |  |  |  |  |  |
| Notary service | X |  |  |  |  |  |  |  |
| PATH – increase for singles/add families | X |  |  | X |  | X |  |  |
| Pet care | X |  |  |  | X |  |  |  |
| Place to Sober up /Detox |  |  |  |  | X |  |  |  |
| Public relations program to educate community | X |  |  |  |  | X |  |  |
| Re-entry assistance, esp. sex offenders, | X |  |  |  |  | X |  |  |
| Security |  |  | X |  | X |  |  |  |
| Services for supportive housing residents | X |  |  |  |  |  |  |  |
| Transportation-van; assist w/move-ins; institutional releases | X |  |  | X | X |  |  |  |
| Underserved: pregnant teens; non-disabled w/ borderline intellectual functioning; 30-50% of LMI | X |  |  |  |  |  |  |  |
| Veterans assistance | X |  |  |  |  | X |  |  |
| Volunteer navigator program - youth |  |  | X |  |  |  | X |  |
| Youth Drop in Center |  |  |  |  |  |  | X |  |
| **Housing** |  |  |  |  |  |  |  |  |
| DHNP housing case workers | X |  |  |  |  |  |  |  |
| Emergency shelter w/out waiting: youth, families, singles, year round | X |  |  | X | X | X | X |  |
| Housing and services for families | X |  |  | X | X | X |  |  |
| Housing Broker-share housing lists | X |  |  |  |  | X |  |  |
| Housing Counseling | X |  |  |  |  | X |  |  |
| Housing crises case manager at HRC | X |  |  |  |  | X |  |  |
| Housing First needs intensive MHSA services to work | X |  |  |  |  | X |  |  |
| Housing needs: Elderly, Disabled, those exiting institutions | X |  |  | X |  | X |  |  |
| Housing wait lists transparency -SRO, ALF and AFC | X |  |  |  |  |  |  |  |
| Long term affordable Housing |  |  |  | X | X | X |  |  |
| Permanent Supportive Housing | X |  |  | X |  | X |  |  |
| Prioritize vouchers to highest need | X |  |  |  |  | X |  |  |
| Rapid Re-Housing |  |  |  |  |  | X |  |  |
| Transitional/Permanent Housing- Youth | X |  |  |  |  | X | X |  |
| Vouchers for very low income RRH tenants | X |  |  |  |  |  |  |  |
| **Housing Resource Center Program of Spaces and Components** |  |  |  |  |  |  |  |  |
| Bed Space |  |  |  |  | X |  |  |  |
| Computer Lab –internet access |  |  | X |  | X |  |  |  |
| Copy machine |  |  |  |  | X |  |  |  |
| Classrooms | X | X | X |  |  |  |  |  |
| Conference/Meeting room | X | X | X |  |  |  |  |  |
| Daycare |  |  | X |  |  |  |  |  |
| Dining area |  |  | X |  |  |  |  | X |
| Electronic infrastructure- computers, communication, security |  |  |  |  |  |  |  | X |
| Elevators to accommodate gurney |  |  |  |  |  |  |  | X |
| Entry vestibule |  | X |  |  |  |  |  |  |
| Family play area |  |  | X |  |  |  |  |  |
| Family waiting area |  | X |  |  |  |  |  |  |
| Fitness space/yoga room |  |  | X |  |  |  |  |  |
| Gathering Room |  | X |  |  |  |  |  |  |
| Kitchen w/space for classes |  | X | X |  |  |  |  |  |
| Laundry | X | X | X |  |  |  |  |  |
| Library | X |  |  |  |  |  |  |  |
| Lockers/storage: blankets, clothing, tables & chairs, personal effects, misc. seasonal items | X | X |  | X | X |  |  |  |
| Male/Female Bath/Shower | X | X | X |  |  |  |  |  |
| Medical Clinic/medical respite beds | X |  |  | X |  | X |  | X |
| Private consultation rooms | X |  |  |  |  |  |  |  |
| Office Space**:** permanent & visiting staff | X | X | X |  |  |  |  |  |
| Outlets for electronics |  |  |  |  | X |  |  |  |
| Quiet Room/Chapel/Meditation area | X | X | X |  |  |  |  |  |
| Reception | X | X | X |  |  |  |  |  |
| Records/File Room |  | X |  |  |  |  |  |  |
| Recycle materials area |  | X |  |  |  |  |  |  |
| Retail space – pharmacy, social enterprise, hair salon | X |  | X |  |  |  |  |  |
| Training Area | X |  |  |  |  |  |  |  |
| Unisex bathroom |  | X | X |  |  |  |  |  |
| Volunteer welcome area |  |  | X |  |  |  |  |  |
| Youth Room |  |  | X |  |  |  |  |  |
| **Housing Resource Center Exterior Elements** |  |  |  |  |  |  |  |  |
| Accessible to public transportation | X |  |  |  |  |  |  |  |
| Adequate fire hydrants |  |  |  |  |  |  |  | X |
| Bus access for winter shelter transport |  |  | X |  |  |  |  | X |
| Enclosed Courtyards |  |  | X |  |  |  |  | X |
| Garden |  |  |  |  |  |  |  | X |
| Noise Abatement- 264 proximity |  |  |  |  |  |  |  | X |
| On-site storm water retention |  |  |  |  |  |  |  | X |
| Secure bike parking |  |  | X |  |  |  |  |  |
| **Housing Resource Center Design Elements & Principles** |  |  |  |  |  |  |  |  |
| Designed to discourage loitering |  |  | X |  |  |  |  | X |
| Integrated into community-excellent design |  |  | X |  |  |  |  | X |
| Keep legal distance from Renaissance Academy |  |  |  |  |  |  |  | X |
| Pedestrian-Transit friendly |  |  | X |  |  |  |  | X |
| Sustainable |  |  | X |  |  |  |  | X |
| **Misc. Ideas** |  |  |  |  |  |  |  |  |
| Advocacy groups not coordinated | X |  |  |  |  |  |  |  |
| Homeless Court – impose community service for violations instead of fines | X |  |  |  |  |  |  |  |
| Prescription Produce Program- model on program at Shalom Farms – Richmond |  |  |  |  |  |  |  | X |